

## Help



This page covers common issues people have with UMF.

If your issue is not found here, you can try asking for help in our [Discord](#).

When asking for help in the Discord, make sure you zip your Logs folder and drop it in with your issue description.

### Table of Contents

1. [UMF Installer Errors](#)
2. [Mods do not show up in-game](#)
3. [The UMF Installer is missing from the zip](#)
4. [Missing file\(s\) after installing UMF](#)
5. [Can't open the UMF Menu](#)
6. [Can't open the UMF Console](#)

## UMF Installer Errors

All errors with the UMF Installer are due to missing either .NET 4.7.2 (Windows) or mono (Linux & MacOSX).

### Windows:

- [Download .NET 4.7.2](#)
- If you are unable to install .NET 4.7.2 then you will need to update your Windows.

### Linux:

- If you used a repository to install mono then you probably did not install the complete package.
- Install the mono - complete package.
- If that does not work you can also try installing the mono - devel package.
- Alternatively you can try a [Command line install](#).

### MacOS:

- You most likely have an old or incorrectly installed mono package.
- [Download Mono for MacOS](#)
- Alternatively you can try a [Command line install](#).

## The UMF Installer is missing from the zip

Your Anti-Virus software likely deleted the file when you extracted it. Add the folder containing the zip to **exclusions** in your Anti-Virus software. Re-extract the zip file after this is done.

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## Missing file(s) after installing UMF

Your Anti-Virus software likely deleted the file. Add the Game Folder to **exclusions** in your Anti-Virus software. Re-install UMF with the UMF Installer after this is done.

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## Can't open the UMF Menu

This could be due to one of the following reasons;

- Your keyboard or laptop has a F lock key/Fn key that must be pressed to use the F10 key.
  - You have changed your UMF Menu binding to something invalid. Delete `\Mods\Configs\uModFramework.ini` to clear your invalid binding.
  - Part of UMF crashed when starting up. Zip the log files and provide them in the #help channel on our Discord for more help with this.
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## Can't open the UMF Console

The default key binding for the UMF Console is Left Shift + ~. ~ or Tilde is always the key **directly above the tab key** on all keyboard layouts and languages. If you want to change the binding you can do so within the UMF Menu.

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## Mods do not show up in-game

If you are certain you have installed mods and it says that no mods were loaded in-game, then you have folder permission issues.

This usually happens when you install your game inside C:\Program Files\ or C:\Program Files (x86)\ which is a bad practice.

For this reason it's always better to install games and game launchers to C:\Games\ or D:\Games\.

There are 4 ways you can fix this issue:

1. Re-install UMF. This will rewrite the folder permissions needed by UMF.
  - If this does not work it usually means you have some other software such as Anti-Virus that prevents or undo any changes UMF makes to the folder permissions.
2. Manually set the permissions on your **Game Folder** to give you full read/write rights recursively.
3. Install the game in a better location where Windows isn't trying to limit your access to your games.
4. Always run the game as administrator every single time.

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