

## Help



This page covers common issues people have with UMF.

If your issue is not found here, you can try asking for help in our [Discord](#).

When asking for help in the Discord, make sure you zip your Logs folder and drop it in with your issue description.

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## UMF Installer Errors

All errors with the UMF Installer are due to missing either .NET 4.7.2 (Windows) or mono (Linux & MacOSX).

### Windows:

- [Download .NET 4.7.2](#)
- If you are unable to install .NET 4.7.2 then you will need to update your Windows.

### Linux:

- If you used a repository to install mono then you probably did not install the complete package.
- Install the mono - complete package.
- If that does not work you can also try installing the mono - devel package.
- Alternatively you can try a [Command line install](#).

### MacOS:

- You most likely have an old or incorrectly installed mono package.
- [Download Mono for MacOS](#)
- Alternatively you can try a [Command line install](#).

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## The UMF Installer is missing from the zip

Your Anti-Virus software likely deleted the file when you extracted it.  
Add the folder containing the zip to **exclusions** in your Anti-Virus software.  
Re-extract the zip file after this is done.

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## Missing file(s) after installing UMF

Your Anti-Virus software likely deleted the file.  
Add the Game Folder to **exclusions** in your Anti-Virus software.  
Re-install UMF with the UMF Installer after this is done.

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## Can't open the UMF Menu

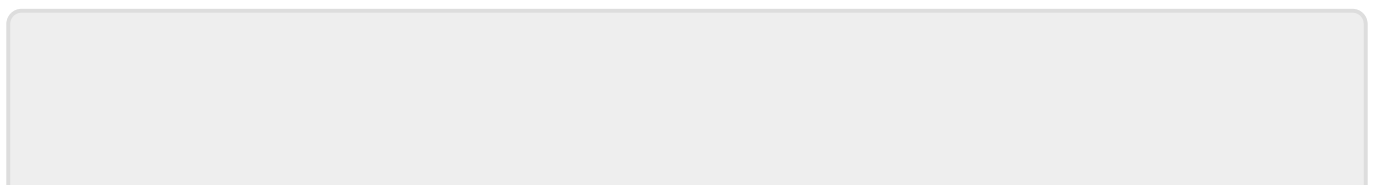
This could be due to one of the following reasons;

- Your keyboard or laptop has a F lock key/Fn key that must be pressed to use the F10 key.
  - You have changed your UMF Menu binding to something invalid. Delete `\Mods\Configs\umodframework.ini` to clear your invalid binding.
  - Part of UMF crashed when starting up. Zip the log files and provide them in the #help channel on our Discord for more help with this.
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## Can't open the UMF Console

The default key binding for the UMF Console is Left Shift + ~.  
~ or Tilde is always the key **directly above the tab key** on all keyboard layouts and languages.  
If you want to change the binding you can do so within the UMF Menu.

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From:

<https://umodframework.com/wiki/> - **UMF Wiki**

Permanent link:

<https://umodframework.com/wiki/troubleshooting?rev=1561678193>

Last update: **2019/06/28 00:29**

